SRVS Kids is taking all necessary precautions to ensure the safety and welfare of the children and families we serve, as well as our pediatric therapy team. The Cordova Clinic will reopen July 6, 2020 with the following changes to our daily operations in order to maintain health and safety guidelines.

To limit potential exposure and spread of viral illness, our pediatric therapy team will focus on enhanced health screenings, social and physical distancing, and additional cleaning and sanitizing. SRVS Kids will continue to offer telehealth for families who need additional time before resuming face-to-face therapy sessions, but this may vary based on your child’s insurance plan and State regulations regarding telehealth.

Signs will be placed at each entry with parent instructions. Please allow extra time and patience as we adapt to these new procedures.

For the safety of our children, families and team members, please do not attend therapy if you or anyone in your family has experienced the following:

- A temperature of 100.4 degrees F or higher
- Signs or symptoms of a respiratory infection (such as a cough, shortness of breath, sore throat, and low grade fever)
- Anyone in your house is awaiting the results of a COVID-19 test
- You have been exposed to anyone with a positive COVID-19 test within the last 14 days
- You, or anyone in your home, has traveled with the last 14 days outside of the United States, or to an area with a widespread transmission rate within the United States (this includes travel to New York, New Jersey, Connecticut, New Orleans and California).

**Enhanced Health Screenings**

- All therapy team members will have health screenings before starting the work day.
- Please keep your child home if you see any signs or symptoms of viral illness in your child OR any family member or regular contact, including fever above 100 degrees. Check your child’s temperature before leaving your home. Please do not use fever reducers to mask symptoms.
- Upon arrival, the parent/caregiver will call the office at (901) 309-3077. A team member will wear a mask and gloves and greet the parents and child. Screening questions will be asked and temperatures will be taken for the child and caregiver entering the clinic. Once cleared, the team member will alert the therapist that the child has arrived and is ready for their session.
- The therapist will come to the car to pick up the child for their therapy session.
- Masks and/or face shields must be worn by all adults in the building. If the child is over 2 years of age, and can tolerate a face mask, it is encouraged that they wear one.

**Physical and Social Distancing**

- Our waiting room will be closed at this time. Families must remain in their car.
- One parent/caregiver may accompany each child into a therapy session. No siblings, or other family members, or guests will be allowed into the clinic at this time.
- Hands must be washed with soap and water immediately when entering and exiting the building.
- Some equipment and toys will be “off limits” (playdough, sensory bins, etc).
**Social Distancing**
- There will be a limit of 6 therapists + 1 admin team member in the Cordova Clinic. This allows 2 therapists to be in each “suite” area.
- **Children, parents and therapists are strongly encouraged to maintain social distancing while in the clinic.**
- No group therapy sessions will be implemented at this time.

**Cleaning and Disinfecting Toys and Surfaces**
- All therapy materials and surfaces will be cleaned and sanitized using a combination of soap and water, sanitizing wipes, and/or a disinfecting spray containing a viricide.
- All soiled (mouthed) toys will be placed in a soiled toy bin with soap and water and will be cleaned and sanitized before returning to the toy shelf.
- Toys that cannot be washed will be removed from the therapy rooms. The number of materials available will be reduced to make cleaning easier.
- Tabletops will be cleaned and disinfected before and after each use and other high-touch surfaces such as doorknobs, faucets, shelves, cubbies and changing tables will be cleaned several times throughout the day by the office manager.
- Some equipment and toys will be “off limits” (ball pits, sensory bins, playdough, etc)

**Telehealth Sessions**
- Telehealth sessions will continue to be offered, but this may change depending on the child’s insurance plan and State regulations regarding telehealth services.

**Feeding Therapy**
- In person feeding assessments and feeding therapy may be provided at the Cordova Clinic. **Parents must provide all the food and feeding utensils. Food should be provided in disposable containers.**
- All surfaces (table, chair, high chair, buckle, etc) must be cleaned and disinfected by the therapist between use.

**Resources:**